Filed for intro on 02/19/2003 SENATE BILL 691 By Henry

HOUSE BILL 1134 By Briley

AN ACT to amend Tennessee Code Annotated, Title 63; Title 68 and Title 71, relative to consumer protection, quality assurance and resident advocacy involving long-term care.

## BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF TENNESSEE:

SECTION 1. Tennessee Code Annotated, Section 68-11-908(a), is amended by deleting the word "The" at the beginning of the subsection and substituting instead the phrase, "Except as prohibited by section 71-2-109, the".

SECTION 2. Tennessee Code Annotated, Section 71-2-109, is amended by adding the following language, to be designated as new subsections (d), (e) and (f):

- (d) The state long-term care ombudsman and certified representatives of the ombudsman's office shall have the jurisdiction, powers and duties conferred by the Older Americans Act, with regard to all long-term care facilities in the state, including assisted-living facilities and nursing homes.
- (e) Representatives of the office of the state long-term care ombudsman, who are certified as provided in this section, shall have access to long-term care facilities and their residents at all times. A facility's refusal of access to a representative acting in the discharge of such representative's duties under, and

in accordance with, the Older Americans Act shall be deemed a Type B violation, punishable by the imposition of civil penalties authorized by section 68-11-811, and by such additional sanctions as the commissioner of health deems necessary for the protection of the facility's residents.

- (f) Subject to their duty to use or release information only in accordance with the Older Americans Act, certified representatives shall have:
  - (1) Access to review the medical and social records of a resident, if:
    - (A) The representative has the permission of the resident, or the legal representative of the resident; or
    - (B) The resident is unable to consent to the review and has no legal representative; or
  - (2) Access to the records as is necessary to investigate a complaint if:
    - (A) A legal guardian of the resident refuses to give the permission;
    - (B) A certified representative has reasonable cause to believe that the guardian is not acting in the best interests of the resident; and
    - (C) The representative obtains the approval of the state long-term care ombudsman employed by the commission on aging and disability;
  - (3) Access to the administrative records, policies and documents, to which the residents have, or the general public has access, of longterm care facilities; and

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(4) Access to and, on request, copies of all licensing and certification records maintained by the state with respect to long-term care facilities.

SECTION 3. This act shall take effect upon becoming law, the public welfare requiring it.

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